

ITS Mobilizes Business Continuity Taskforce

USC Information Technology Services



Using Zoom to Hold Classes in an Emergency

Activating a USC Zoom Account

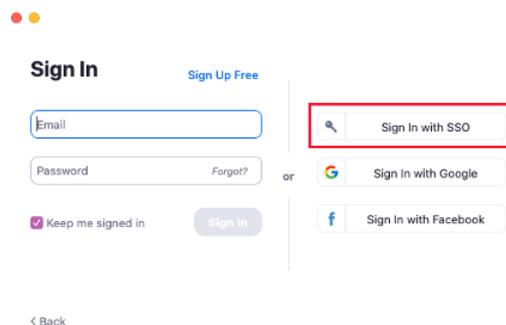
To activate your USC Zoom account, go to <https://usc.zoom.us>, scroll down to the bottom of the page and click the link to download the Zoom app to your desktop, laptop or mobile phone and log in using Shibboleth (USC's single sign-on system or SSO). For further instructions on how to do this from the desktop and mobile apps, see the following links:

- Getting Started on Windows and Mac - <https://support.zoom.us/hc/en-us/articles/201362033>
- Getting Started with iOS - <https://support.zoom.us/hc/en-us/articles/201362993-Getting-Started-with-iOS>
- Getting Started with Android - <https://support.zoom.us/hc/en-us/articles/200942759-Getting-Started-with-Android>

PLEASE NOTE: If you have an existing Zoom account through your school, do not activate a USC Zoom account. See <https://itservices.usc.edu/zoom/existing-accounts> for more details.

Logging into the Zoom Mobile or Desktop Apps

When you log into the Zoom mobile or desktop apps, you will see a sign-in screen similar to the one below:



Sign In [Sign Up Free](#)

Email

Password [Forgot?](#) or

Keep me signed in

[< Back](#)

In order to sign in correctly, click the Sign in with SSO button. You will be redirected to the USC NetID login screen. Log in using your USC username and password.

Joining, Hosting and Scheduling Zoom Meetings

You can easily join, host or schedule a Zoom meeting using either the Zoom mobile app, Zoom web portal (usc.zoom.us) or the Zoom desktop app.

Joining a Meeting

- For instructions on how to join a Zoom meeting that someone else has scheduled from the Zoom mobile app, Zoom web portal (usc.zoom.us) or the Zoom desktop app, see <https://support.zoom.us/hc/en-us/articles/201362193-Joining-a-Meeting>.

Hosting an Instant Video Meeting

- For instructions on hosting an instant video meeting in Zoom from the web or the Zoom desktop app, see <https://support.zoom.us/hc/en-us/articles/201362613-How-Do-I-Host-A-Video-Meeting>.

Scheduling a Meeting

- For instructions on scheduling a Zoom video meeting in advance from the Zoom mobile app, the Zoom web portal (usc.zoom.us) or a Zoom desktop app, see <https://support.zoom.us/hc/en-us/articles/201362413-Scheduling-meetings>